

AGENDA SUPPLEMENT

Health and Wellbeing Board

To: Councillors Steels-Walshaw (Chair), Runciman, Webb

and Mason

Siân Balsom – Manager, Healthwatch York

Dr Emma Broughton – Joint Chair of York Health & Care

Collaborative

Zoe Campbell – Managing Director, Yorkshire, York & Selby - Tees, Esk & Wear Valleys NHS Foundation Trust Sarah Coltman-Lovell – NHS Place Director for the York Locality - Humber & North Yorkshire Health and Care

Partnership

Tim Forber – Chief Constable, North Yorkshire Police Martin Kelly – Corporate Director of Children's and

Education, City of York Council

Simon Morritt – Chief Executive, York & Scarborough

Teaching Hospitals NHS Foundation Trust

Mike Padgham - Chair, Independent Care Group

Peter Roderick – Director of Public Health, City of York

Council

Alison Semmence – Chief Executive, York CVS Sara Storey – Corporate Director of Adults and

Integration, City of York Council

Date: Wednesday, 20 November 2024

Time: 4.30 pm

Venue: West Offices - Station Rise, York YO1 6GA

The Agenda for the above meeting was published on **19 November 2024.** The attached additional documents are now available for the following agenda item:

3. Public Participation

(Pages 1 - 4)

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

Please note that our registration deadlines have changed to 2 working days before the meeting. The deadline for registering at this meeting is at **5.00pm** on **Monday**, **18 November 2024**.

To register to speak please visit www.york.gov.uk/AttendCouncilMeetings to fill out an online registration form. If you have any questions about the registration form or the meeting please contact the Democracy Officer for the meeting whose details can be found at the foot of the agenda.

Webcasting of Public Meetings

Please note that, subject to available resources, this public meeting will be webcast including any registered public speakers who have given their permission. The public meeting can be viewed on demand at www.york.gov.uk/webcasts.

During coronavirus, we've made some changes to how we're running council meetings. See our coronavirus updates (www.york.gov.uk/COVIDDemocracy) for more information on meetings and decisions.

This agenda supplement was published on **19 November 2024**

From: Mark Warters

Sent: Monday, November 18, 2024 10:52 AM

Subject: Health and Wellbeing Board Meeting, 20th November.

Morning Ben,

I would like under public participation to forward this piece to be included in the agenda papers for the meeting as I'm unable to attend or participate remotely.

Perhaps the attached correspondence could be added for context as well?

Health and Wellbeing Board. 20th November. Cllr. Mark Warters.

Following recent correspondence with members of the board it's disappointing to have not received any replies and I'd be letting residents in my Ward and the wider city down by not following up the question of the clearly overloaded York District Hospital up.

I previously raised questions over capacity at York District Hospital in the current context and with regard to huge future increases in the population of York as proposed in the Local Plan (still to be adopted) when I was on a Health Scrutiny Committee in 2017 and raised concerns at the Local Plan Examination in public in 2022.

I wish to ask what the Health and Wellbeing Board intend to do to address the current situation of the clearly unsatisfactory overloading of York District Hospital and the implications of future housing developments and population growth on that situation.

I look forward to the board discussing the future strategic issues as well as addressing the current issues that are undoubtedly made worse by the failing Primary Care GP system in York where accessibility to a GP is seemingly made as difficult as possible.

Just to give an example as to how Primary Care failings lead to problems at York District Hospital one old lady in her 90s had three hospital stays earlier this year following two the previous year including a hip fracture from a fall, largely I would venture because of a lack of a GP medication review with repeat prescriptions churned out without health checks/reviews leading to drug interactions and dehydration, her kitchen looked very much like a pharmacists.

Following her last hospital visit and discharge the 'Hospital at Home' team looked after her return home and a doctor actually visited her saw all the medication and actually reviewed and removed the vast majority of it leaving her in a much better state than before.

How many other people of all ages are in similar states in York unable to access GP services in a timely or sensible manner and ultimately end up placing significant extra burdens on the hospital services?

I well recall from my time on Health Scrutiny raising concerns over the performance of various GP practises and from what I hear from residents things have only got worse especially with the systems put in place during the pandemic.

Page 2

So I look forward to seeing how the Health and Wellbeing Board is going to address the current and
obvious future problems facing York District Hospital and how the unsatisfactory Primary Healthcare
situation is going to be addressed.

Will this matter be on the agenda for your January r	meeting?
--	----------

Regards,

Cllr. Mark Warters.

Number of 12-hour trolley waits at York Hospital almost doubles

York Hospital. Photograph: YorkMix
Fri 25 Oct 2024 @ 12:27am
Anttoni James Numminen - Local Democracy Reporter

NHS bosses in charge of York Hospital have said they are 'really concerned' about emergency department waiting times becoming worse.

The chair of the York and Scarborough Teaching Hospitals NHS Foundation Trust has described a "wicked problem" of 12-hour trolley waits almost doubling from August to September in the organisation's emergency departments.

The figures, which are for the trust as a whole including York and Scarborough hospitals, state that in September 645 people waited on ED trolleys for 12 hours whereas in August, that same figure was 388.

A meeting of the York and Scarborough NHS Trust on Wednesday was also told that the number of new complaints received remains high and is "almost three times the average pre-pandemic".

A report to the directors stated: "Unsurprisingly, the majority of complaints relate to delayed treatment across services but complaints about staff attitude and poor communication also remain high."

Martin Barkley, the chair of the trust, said he was particularly concerned by "the number of patients waiting on a trolley for more than 12 hours before leaving the department to then usually be admitted".

He told the Local Democracy Reporting Service: "The number is still almost less than half of what it was in December but nevertheless it as gone up by a couple of hundred between August and September and it's the first time those numbers have moved in the wrong direction in this calendar year, to the best of my recollection."

Asked why that was the case, he said: "Usually, it is due to the lack of available beds when a patient needs to be admitted... and there has also

Page 4

been an increase in the number of occupied bed days by patients who are ready to be discharged."

A pledge in the NHS Constitution states that at least 95 per cent of patients attending A&E should be admitted to hospital, transferred to another provider, or discharged within four hours.

According to the King's Fund, the NHS has set interim targets for the four-hour standard to bridge the gap between current performance and the 95 per cent target.

The current NHS aim is for a minimum of 78 per cent of patients to be seen within four hours by March 2025.

Chair, Mr Barkley, noted that there were lots of patients ready to be discharged who were deemed physically fit to leave but could not go home due to a lack of support in communities.

He added: "Many of these problems cannot be solved by the trust itself and we are working alongside local authority colleagues and voluntary sector organisations because it really is a collaborative approach that is required."

Directors agreed that there should be a "deep dive" into the data to further examine what was leading to the issues.

The same report noted that the median wait time to initial assessment in ED remained unchanged at four minutes while the average ambulance handover time was 51 minutes compared to the target of 39 minutes.